

ONE Staff Training & Implementation Guide

Suggested steps for getting started with ONE.

Watch the **videos** and **review the resources** listed to learn how to complete each step.
It is suggested to complete each step in order on this checklist.

Videos and resources are found on the ONE How-To Videos & Resources webpage:

<https://www.start.nutrition-one.com/videos-resources>

ONE Overview

- Watch an overview of ONE** used during a typical WIC appointment and learn how ONE works from a participant's perspective.
Who: all clinic ONE users
Watch this video: [What is ONE?](#)

- Preview ONE with hands-on practice.** Follow these steps to use the preview mode. Practice sharing nutrition education and preview how a participant will use ONE.
Who: clinic staff providing nutrition counseling and education
Watch this video: ['View as Participant' preview mode](#)

Group activity: Role play with sample scenarios for hands-on practice.

This works best when completed in a group setting with time for questions and discussion.

Who: clinic staff providing nutrition counseling and education

Use this resource: ONE Sample Scenarios

ONE Clinic Set-Up

- Create clinician accounts for staff.** Set up clinician accounts for staff members when they are ready to use ONE.
Who: ONE Clinic Admin
Watch this video: [ONE Clinic Admin Overview](#)
Use this resource: Clinic Admin Guide

Client Accounts

- Create client accounts.** Create a new client account when you are ready to introduce ONE and share education.
Who: all clinic ONE users
Watch this video: [Add & Manage Client Accounts](#)
Use this resource: Participant Account Solution Guide

Use Nutrition Tools

- Use Nutrition Tools during appointments.** Nutrition Tools are visuals that support counseling and nutrition education, and are used to share education with participants.

Who: clinic staff providing nutrition counseling and education

Watch this video: [What are Nutrition Tools?](#)

Use this resource: ONE Quick Start Guide

Share Education with Participants

- Share education with participants.** Share education to participant ONE accounts, or share PDFs via email, text and print.

Who: clinic staff providing nutrition counseling and education

Watch this video: [Share education-ONE account](#)

[Share education-Email PDF](#)

[Share education-Text PDF](#)

[Share education-Print PDF](#)

Use this resource: ONE Quick Start Guide

ONE Individual Online Lessons

- Recommend lessons** for self-paced online nutrition education.

Who: clinic staff providing nutrition counseling and education

Watch this video: [ONE Lessons](#)

ONE Reports

Use reports to evaluate.

Who: ONE Clinic Admin

Watch this video: [ONE Reports](#)

Use this resource: ONE Reports Guide